Your guide to joining Wagging Tails Ironbridge

Your dog's second home

A warm welcome to Wagging Tails Ironbridge. We offer a caring, familiar environment where dogs can enjoy companionship, activities and time to relax. This guide explains how we work and how we decide whether daycare is right for your dog.

Is doggy daycare right for your dog?

Some dogs love spending time with other dogs. Others feel happier in a quieter setting or with individual care. Our assessment helps us understand your dog's temperament, play style and comfort around others, so we can consider their wellbeing alongside that of the dogs already attending.

Daycare suits dogs who are comfortable around other dogs and people. It offers opportunities for positive interactions, but it is not a replacement for early socialisation, individual training or support with behavioural difficulties.

Why regular attendance matters

We offer regular weekly daycare rather than occasional bookings for new dogs. A consistent routine helps dogs become familiar with our team, their surroundings and their companions. It also helps us get to know each dog and notice changes in their behaviour or wellbeing.

More than just play

Supervised activities: Games and suitable activities provide opportunities for exercise, interaction and mental stimulation.

Thoughtful introductions: We consider size, temperament and play style when introducing dogs and managing groups.

Rest and relaxation: Quiet time is an important part of the day. Dogs have opportunities to rest and take a break from activity, with a balance suited to their needs.





Joining our daycare family

Start with an enquiry

Please use the enquiry form on our website and tell us a little about your dog and the regular days you need. We will discuss availability and explain the next steps, including our assessment and trial process.

Why we assess every dog

We want every dog to feel comfortable here. During the assessment process, we discuss your dog's routine, health, experiences and behaviour, and consider how they respond to the daycare environment. An assessment helps us decide whether our setting can meet their needs.

Please be open about any worries, including anxiety, guarding food or toys, previous incidents, or difficulty settling around other dogs. This helps us make a thoughtful decision and plan appropriate introductions.

If daycare is not the right fit

Sometimes we may recommend a different type of care or suggest seeking individual training or behaviour support before considering daycare. This is not a judgement of you or your dog. Our priority is finding an arrangement in which they can feel safe and comfortable.

Dogs with separation-related distress need individual consideration. Group daycare may not address the underlying difficulty, and some dogs may need a quieter setting or tailored support.

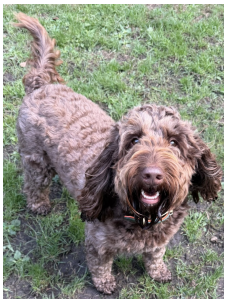
What to tell us

Your enquiry and assessment will help us understand:

- The weekly days you need and what you hope daycare will offer your dog.
- Your dog's usual routine, favourite activities and experience around other dogs.
- How they respond to new people, unfamiliar places, excitement and time away from you.
- Any health conditions, allergies, medication or mobility needs.
- Their vaccination status and whether they are neutered or spayed.
- Any history of aggression, guarding or other behaviour we should discuss.

There is no need to complete a separate questionnaire in this guide. Please provide the information through our website enquiry form and during your assessment discussions.





Before your dog attends

Health and vaccination records

Dogs must be up to date with our required vaccinations, including protection against leptospirosis, adenovirus, parvovirus, canine distemper and kennel cough. Please provide current vaccination records before attendance and keep your dog's details updated in My Pet Walker.

Please contact us before booking attendance following a vaccination so we can confirm the required waiting period. Dogs must be free from contagious illness and parasites. Let us know about any changes to their health, medication or behaviour before they attend.

Dogs in season

Dogs cannot attend while in season. Our current guide requires at least two weeks after all visible signs have ended before returning. Please speak to us before arranging their return so we can confirm suitability.

Unneutered males

Under our current attendance policy, we cannot accommodate unneutered male dogs over 12 months old. Please discuss your dog's age and neutering status with us when enquiring.

Other eligibility requirements

Our current policy excludes wolf hybrids and dogs of types prohibited under breed-specific legislation. Please contact us before applying if you are unsure whether this affects your dog.

Behaviour and ongoing suitability

Please tell us about any history of aggression towards people or dogs before arranging an assessment. We consider safety and suitability carefully and may be unable to offer a place. We also keep suitability under review as dogs' needs and behaviour can change over time.

Ready to enquire?

Visit **www.waggingtailsironbridge.com** and complete our enquiry form. We look forward to learning more about you and your dog.



